

FlightConnect Launch - Liquid Controls Professional Services



Liquid Controls (LC) Professional Services FlightConnect Launch is a complete, on-site setup and training program that integrates Liquid Controls' FlightConnect Fueling System into your daily operations. Instead of tying up your employees in the assimilation of a major operating system, LC Professional Services can provide a hassle-free, concise transition to the FlightConnect Fueling System. LC service professionals have designed an on-site program that brings your staff and systems up to full operational capacity quickly.

When you purchase the LC FlightConnect Launch program, our service professionals get to work before they arrive at your site, ensuring a productive visit. Liquid Controls' Professional Services will work with your staff and your back office/fuel management software provider so that setup and training can begin as soon they arrive at your site. On the first day, Liquid Controls' service professionals will setup the FlightConnect Office (and DBManager) software and configure the wireless communication (RF, cellular, or WiFi) between your office and your fueling vehicles. The second day of FlightConnect Launch is dedicated to going live with FlightConnect. Office personnel will learn to create and manage the FlightConnect database as well as create dispatch assignments and send them to the fueling vehicles. Fuelers will learn to make fuelings using FlightConnect's manual and scheduled fueling functions.



Benefits

- Achieve full operational capacity and fully train your staff within days.
- No surprises. No delays. Liquid Controls does the leg work beforehand to ensure a smooth launch.
- Give your staff the chance to explore and become comfortable with the FlightConnect alongside LC service professionals.
- Maximize your FlightConnect investment by realizing the full potential of FlightConnect software.



TO PURCHASE AND SCHEDULE A FLIGHTCONNECT LAUNCH PROGRAM

Call 800-458-5262 (press 2 to speak to an LC service professional)

Scheduling is based on LC service professionals availability and require a minimum of 2 weeks notice.

On-Site Schedule

PREVISIT Preparation and Configuration

Back Office Coordination

LC service professionals work with you and your back office software provider to integrate FlightConnect software into your existing back office/fuel management software.

Customization

LC service professionals review your FlightConnect Setup Assessment Form and configure the software and the data according to your specific needs.

There are two prerequisites that you must complete before we can plan a seamless FlightConnect operating system integration:

1. Complete the first part of the FlightConnect Assessment form (a Liquid Controls' service professional will help you complete the second part).
2. Install at least one FlightConnect LCR 600 and or FlightConnect DMS on a truck and have it in operation.

DAY ONE System Setup and Training

FlightConnect Office Setup (8AM - 12PM) Services apply to one site only.

- **USB to Serial Port Installation**
Install and setup USB to Serial Port Adapter

Steps shown apply to the installation of an RF system. WiFi and cellular systems require similar steps.

- **Office & Truck Radios Programming**
Install radio software. Configure office and fueling vehicle radios. Perform communication test between office and fueling vehicle radios.

- **FlightConnect Office and DBManager**
Install FlightConnect and DBManager software. Create FlightConnect database according customer needs. Setup DBManager wireless data transfer.

Truck Radio installation and Testing: (1PM - 2PM)

Install fueling vehicle radios. Test RF communication between office and fueling vehicles. Run loop back test and terminal test.

LCR 600 and DMS Configuration: (2PM - 5:30PM)

Configure and setup LCR 600s and DMSs on fueling vehicle. Test communication between office and LCR 600s and DMSs with LCP Setup. Load FlightConnect database from the office onto LCR 600s and DMSs. Verify FlightConnect LCR 600 and DMS functions.

DAY TWO Live Implementation of Office and Truck Software

Training - Office Personnel: (8AM-10AM)

Tutorial on creating FlightConnect databases, DBManager, ACRead, accessing imported databases, verifying fuel deliveries, and managing fueling records.

Training - Fuelers: (10AM-12PM)

Tutorial on fueling with FlightConnect LCR 600 and DMS and wireless data transfer.

FlightConnect Operation: (1PM-4PM)

Perform deliveries. Verify imported transactions from remote site. Review delivered transactions from the office. Review FlightConnect features and database structure to ensure FlightConnect is optimized for your company.

Wrap Up and Review: (4PM-5PM)

LC Service Professionals answers any outstanding questions and review the overall functions of the FlightConnect Fueling System.

* Schedule depicts the minimum required time. Schedule can be modified according to customer needs and the size of customer operations. Extra charges can be applied.

* The On-Site FlightConnect Launch program does not include the physical installation of the LCR 600 or DMS, a copy of FlightConnect Office, or the installation of FlightConnect Office onto multiple PCs.

* Travel costs are additional.

